

Eric Lee Downs

Highlights of Qualifications

- Outstanding interpersonal communication skills
- Able to combine both out-of-the-box thinking with focused organizational skills
- Strongly goal and solution-oriented

Professional Experience

- Apple (Specialist, Mentor, Personal Training Instructor, Support Technician): 3 years
 - Required effective people skills, methodical thinking, technical knowledge, and the ability to work in a fast-paced, demanding environment
 - I learned lessons about Apple's product design, merchandising, and customer service philosophies that I now use daily
- Hockey Instructor (under NHL Head Coach, Bob Hartley): 6 years
 - Group leader of 50+ young hockey players, which required patience, group synthesis, and strong motivational skills
- Band Manager: Yours Truly/The Full Steam
 - Duties include performance scheduling, branding, merchandising, social networking, accounting, et al.

Education

- University of Pittsburgh
 - Bachelor's Degree in Philosophy, Communication
 - Minor in Music
 - Graduated with Dean's Honors (3.57 GPA), Magna Cum Laude